

Complaints Handling Policy

Hood Sweeney Securities Pty Ltd AFSL 220897 (we, us)

How to make a complaint

We want to give our clients the best experience, so if you're unsatisfied in any way we'd like you to tell us about it.

We'll take your feedback seriously and aim to resolve your complaint in a respectful, fair and reasonable way as quickly as we can. We ask that you treat us with respect also and provide us with reasonable assistance during the process.

See more here: <https://www.hoodsweeney.com.au/complaints>